



Nick Jordan, Secretary
Jeannine Koranda, P.I.O.

Sam Brownback, Governor

May 9, 2012

Division of Vehicles Modernization Update

TOPEKA — Director of Vehicles Donna Shelite thanked Kansans and county treasurers for their cooperation and patience as the state completes its transition to a new system that handles titling and registration of vehicles.

Last week, more than 6.8 million records were converted to the new system while state and county offices closed out of the three-decades-old mainframe system, installed new computer equipment and prepared to serve customers again.

This week, state and county offices are back open for business and performing vehicle title work and renewing vehicle registrations in the modernized system.

“While some in our state’s largest counties are experiencing delays as employees get more comfortable with the new system and we assist more customers than usual following the system conversion, we are successfully processing thousands of transactions each day,” Shelite said.

“We promise to get caught up as quickly as we possibly can, and we sincerely appreciate the understanding shown by the vast majority of our customers.”

Shelite also encouraged citizens to be aware of two additional options for renewing vehicles: Webtags (<https://www.kswebtags.org/>) and renewal by mail through county treasurers’ offices. Both options offer great convenience and save customers time standing in line.

In 2008, the legislature authorized a significant technology upgrade to bring the Division of Vehicles into the 21st century for the citizens of our great state. The purpose of this multi-year project modernization effort is to replace three aging mainframe systems used for motor vehicle titling and registration, driver licensing, and inventory management with a single, modern system that is easier to use, maintain and enhance.